

COMMUTER (OOPS) POLICY

reminders at-a-glance
JCBA Section 28



Unable to Report for Assignment

Section 28.B.

- Covers unforecasted severe weather or natural disasters
- Includes hazardous or impassable roads from severe weather, accidents, or natural disasters
- Covers mechanical car or transportation problems on the way to work (not including air transportation)
- Covers unexpected airport disruptions or closures



Commuting by Air

Section 28.B.4.b.

- Exercise good judgment and make every effort to report to work
- Must list on two (2) separate flights that arrive at least one (1) hour prior to scheduled report time
- 24 hours before the departure of first commute flight a seat (not including the jumpseat) must be available
commuting FA be eligible for standby assignment

Note: It is always a good idea to document the listing and seat map and/or boarding totals.



Who is Covered?

- All Flight Attendants commuting to base by automobile, bus, train, public surface transportation, and United mainline and United Express flights

Who to Contact

- Immediately contact Crew Scheduling when an unforeseen event takes place
- If commuting by air, contact Crew Scheduling after missing your first flight, to notify them that you will be utilizing your back-up flight. Your back up flight is the second flight on which you listed 24 hours prior.
- If you are unable to utilize your back-up flight, recontact Crew Scheduling immediately



Remember, Flight Attendants should never call out sick due to unforeseen commuting challenges.

A Flight Attendant should only place themselves on sick list when they are sick.

If you need additional information, review Section 28 of our JCBA or contact the Local Council Office.